

5

Tips for Digital Safety & Support



Digital Safety Nearpod Lesson

- Make sure you have completed the Digital Safety Lesson on Nearpod and signed the pledge page. You can find the link for the lesson in your Global Announcements on Canvas.

Password Reset: Device and Canvas

- Hold Ctrl, Alt, Delete on your keyboard and select "Change a Password."
- Make sure your new password is secure.
 - uppercase letter • lowercase letter • number • symbol
 - at least 8 characters



Troubleshooting Your Device

- If your device isn't working properly, your first step is to restart the device.
- If your device continues to have issues, contact your homeroom or 1st period teacher to submit a help ticket for you.

Testing Internet Speeds

- If you are experiencing slow internet [CLICK HERE](#) to test your speeds.



Basic Laptop Care

- Never eat or drink near your laptop.
- Use a clean dry cloth to clean your device.
- Make sure your laptop is charged in the morning before attending class.